

The Haven Connection

Subject: Visitation Rights/ Policy: the purpose of the visitation rights policy and procedure is to develop guidelines for residents identifying visitation rights of not only family, but friends, health care representatives, and representatives of the state as noted in the regulation. To assure that the administrator of Haven Connection's Assisted Living Facility has followed all the required steps for development and implementation of a comprehensive visitation rights policy and procedure in accordance to the new requirements of participation. The visitation rights, that will allow the resident to hug, and to be with their loved one at all stages of life when it matters most to say goodbye, allow for consensual physical contact between the resident and their loved ones, allow the resident to designate a visitor who is family member, friend, guardian, or other individual as an essential caregiver.

Haven Connection's Assisted Living Facility will allow visitation of visitors and non-essential health care personnel through different means based on different structure and resident's need, such as resident room, dedicated visitation spaces, outdoors, and for circumstances beyond compassionate care situation. The visitation will be person-centered, consider the resident's physical, mental, and psychosocial well-being, and support their quality of life. Visitation Rights Policy And Procedure Regulations: Haven Connection's

Assisted Living Facility will provide immediate access to any resident by:

- Any representative of the state.
- Any representative of the office of the state long term care ombudsman.
- The resident's individual physician.
- The facility will provide immediate access to a resident by immediate family and other relatives of the resident, subject to the resident's right to deny or withdraw consent at any time.
- The facility will provide reasonable access to a resident by any entity or individual that provides health, social, legal, or other services to the resident, subject to resident's right to deny or withdraw consent at any time.

Haven Connection's Assisted Living Facility will assure to meet the following requirements:

- Inform each resident (or resident representative, when appropriate) of his or her visitation rights and related facility policy and procedures, including any safety restriction or limitation on such rights, consistent with the requirements of this subpart, the reasons for the restriction or limitation, and to whom the restrictions apply, when he or she is informed of his or her other rights under this section.
- Haven Connection's Assisted Living Facility will not restrict, limit, or otherwise deny visitation privileges based on race, color, national origin, religion, sex, gender identity, sexual orientation, or disability.
- Haven Connection's Assisted Living Facility will ensure

that all visitors enjoy full and equal visitation privileges consistent with resident references.

- Resident right to deny or withdraw consent, means the resident is responsible to provide the facility with a form containing the resident name, signature, and date. The form must include the name of people the resident refuse to see.
- Haven Connection's Assisted Living Facility will assure to comply with the infection control prevention.
- Haven Connection's Assisted Living Facility will assure to provide an infection control education to residents, staff, and visitors by using posters on the wall and handout materials, and review our infection control policy and procedure under their request.
- Haven Connection's Assisted Living Facility will communicate the visitation policy through multiple channels. Examples include calls, letters, posts, and e mails.

Procedures: The administrator will allow in-person visitation in all the following circumstances, unless the resident objects:

- End-of-life situations.
- Resident who was living with family before being admitted to this facility is struggling with the change of environment and lack of in-person family support.
- The resident is making one or more major medical decisions.
- Resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
- Resident needs cueing or encouragement to eat or drink which was previously provided by family member or caregiver.
- Resident who used to talk and interact with others is experiencing emotional stress, seldom speaking, or crying more frequently (when the resident had rarely cried in the past).
- Resident who has behavior disturbances (particularly when associated with cognitive impairment) that have not improved with non-pharmaceutical interventions, and the presence of a family member or friend helps to ameliorate the behaviors.
- Resident with acute change in condition (such as non-Covid-related illness or fall) for which presence of a family member or friend provides reassurance.

Allowing a visit in these situations is consistent with the intent "compassionate care situations." also, in addition to family members, compassionate care visits can be conducted by any individual that can meet the resident's needs, such as clergy or lay persons offering religious and spiritual support.

- The administrator will allow in-person visitation by the essential caregiver for at least 2 hours daily in addition to any other visitation authorized by the administrator.

Haven Connection's Assisted Living Facility will ensure infection control protocols are followed. Haven Connection's Assisted Living Facility may cancel the visit if the visitors fails to comply with the requirements. The core principles of infection prevention will be adhered to and as follow:

- Screening of all who enter the facility for signs and symptoms of any kind of disease transmission (temperature checks, questions or observations about signs or symptoms), and denial of entry of those with signs or symptoms.
- Hand hygiene will be conducted with the preferred use of alcohol Based hand rub.
- Instructional signage throughout the facility and proper visitor education on infection control precautions, and other applicable facility practices will be conducted.
- Cleaning and disinfection of highly touched surfaces in the facility and in

designated visitation areas after each visit will be performed. • Staff will adhere to the appropriate use of personal protective equipment (PPE). • Visitors who are unable or unwilling to adhere to Haven Connection's Assisted Living Facility protocol for infection prevention should not be permitted to visit or should be asked to leave. • The facility will educate and inform all visitors of the facility's infection control policies and procedures related to visitation. • The visit may occur in the location of a resident's choice of designated visitation area which may include the resident's bedroom, outdoors, or in another area in the facility that limits the visitor movement through the facility and interaction with other residents and staff. • Haven Connection's Assisted Living Facility will prevent visitation by a visitor, including an essential caregiver visitor if he or she has signs and symptoms, or an active case of any kind of disease transmission.

Outdoor Visitation: Outdoor visits pose a lower risk of disease transmission due to increased space and airflow, and outdoor visitation is therefore preferred whenever practicable. The administrator of the facility will ensure to have accessible and safe outdoor spaces for visitation, such as patios and porches, and process to limit the number and size of visits occurring simultaneously to support safe infection prevention actions. Consider reasonable limits on the number of individuals visiting any one resident at the same time, such as no more than 3 or 4 visitors at the same time.

Indoor Visitation: The Administrator will ensure to provide instruction, before visitors enter the resident's room, on hand hygiene, limiting surfaces touched, and the use of PPE according to Haven Connection's Assisted Living Facility's policy. The administrator will ensure to instruct the visitors to only visit the resident's room and ensure they limit time spent in any other locations in the facility. Visits for residents who share a room should ideally not be conducted in the resident's room but should instead take place in a designated visitation area. • If visitation is occurring in a designated area in the facility, the administrator will ensure scheduling visits so that multiple visits are not occurring simultaneously, to the extent possible. If simultaneously visits do occur, everyone in the designated area should wear source control and physical distancing should be maintained between different visitation groups regardless of vaccination status. • The administrator will ensure to take steps to improve ventilation in visitation areas, including increasing introduction of outdoor air and